

Training & Education Fund News

SEIU HEALTHCARE 1199NW MULTI-EMPLOYER TRAINING AND EDUCATION FUND

SUMMER QUARTER, 2018

Member Spotlight

DEBBIE TOEWS

FOOD SERVICE WORKER, MULTICARE VALLEY HOSPITAL



Debbie Toews believed it was too late to go back to school: that she was too close to retirement. Then, she met Joshua Porter, the Training Fund's Regional Education Navigator for Eastern Washington while he was meeting with members on-site at Valley Hospital in Spokane. In time, they began discussing her education benefits, what she wanted to learn, and how they might alleviate many of the concerns Deb had about returning to school. In the weeks that followed, Deb worked closely with Joshua as she completed the Training Fund Tuition Assistance application, requested and set up a tutor, and got connected with community resources. Not long after, Deb submitted her application to Spokane Community College.

"It has been 40 years since I was in a classroom, but all the support I received from the Training Fund and the college admissions office made the idea of going back to school feel much more possible."

The Spokane Community College Admissions Office helped collaborate with the Training Fund to create a working plan, so that Deb could enter college with her needs and goals prioritized from the start. Deb successfully registered for and used her Tuition Assistance benefit to pay for her first prerequisite class, which began on July 3. Congratulations, Deb!

Thank you for taking our Member Satisfaction Survey, congratulations to our drawing winners!

At the Training Fund, we value our members' opinions about how they use and access their benefits. Every other year we send out a survey to allow our members an opportunity to provide us with feedback about their experiences using the Training Fund.

This year, we had hundreds of responses from members, which will be used to improve our benefits and programs moving forward. Of those members who provided feedback, three names were randomly selected to win either a Chromebook, Digital Document Scanner, or an External Harddrive.

The winners are (left to right): **Lily Wang (Dietician, NWH)**, **Anita McNair (LPN, Kaiser)**, and **Joel Lemus (MRI Tech, SMC Edmonds)** (not photoed).



Summer Quarter Success Tips

HERE ARE SOME TIPS TO HELP YOU SUCCEED DURING SUMMER QUARTER.

For English language learners (and all students) who wish to utilize speech-to-text, and text-to-speech in their studies, here are two of the more advanced web-based tools in the arena:

1. naturalreaders.com/online (text to speech) is a text-to-speech tool that can be used to have study material read aloud and allows students to listen to their own writing to search for errors.
2. dictation.io – (speech to text) – is great for speaking notes aloud to organize your thoughts, or practice enunciation before a speaking engagement or presentation.

Need help getting a voucher signed?

You can utilize [lightPDF.com](http://lightpdf.com) to easily sign your vouchers without needing a printer! To use this tool, go to: <https://lightpdf.com/> and under "Other PDF Tools" click "Sign PDF." It's that easy!



Employee Spotlight

DID YOU KNOW TRAINING FUND STAFF WORK DILIGENTLY TO GET FUNDING REQUESTS APPROVED? MEET AMELYN JOCSON, LEAD BENEFIT ADMINISTRATOR



Amelyn Jocson, Lead Benefit Administrator

Amelyn has been a Training Fund staff member for over five years, but has worked in the benefit administration field for nearly two decades. What really drew Amelyn to the Training Fund was the organization's mission and vision. She deeply values being part of a team of people that prioritize making positive impacts on our members' lives.

As the Training Fund's Lead Benefit Administrator, Amelyn oversees the review and approval process for funding requests. She works to ensure that members' needs are met and requests for funding are processed and completed as smoothly (and quickly) as possible. Maintaining the accuracy of information is essential to helping members' funding requests process efficiently, which can sometimes require lots of back and forth correspondence between herself and members, but it's all in an effort to help further our member's goals and help support them on the way to their next achievement.

When Amelyn isn't helping our members get funded, she enjoys fishing and camping with her family, as well as traveling with her husband and children, especially now that it's summer here in the Pacific Northwest!

Celebrating Ten Years of HEET!

HEET GRANTS FUND EDUCATION PROJECTS THAT MEET MEMBER AND EMPLOYERS NEEDS

The Training Fund, in partnership with our Union, employer, and education partners celebrated ten years of collaboration at the 2018 Healthcare Innovations Conference on June 1 at the Gene J. Colin Education Hall at South Seattle College.

Attendees shared best practices, listened to testimonials by previous HEET students, and learned from research findings that assessed the last ten years of HEET programming. Poster sessions were presented by many of the partnering colleges, followed by lunch and an inspirational closing speech by Daniel Bustillo, Director of the Healthcare Career Advancement Program (H-CAP).

Featured left to right are: Tamara Ellefson, MA-C at Kaiser, Selvi Adaikkalam Zabihi, HEET Researcher, and Caleb Engler, RN at Lordes Medical Center.



SEIU Healthcare 1199NW Multi-Employer Training and Education Fund

Supporting innovative training, education and career development for healthcare workers that maximizes their talents, proactively meets industry needs, and ensures high-quality patient care through a diverse and skilled healthcare workforce.

Our Union and Employer Partners

