

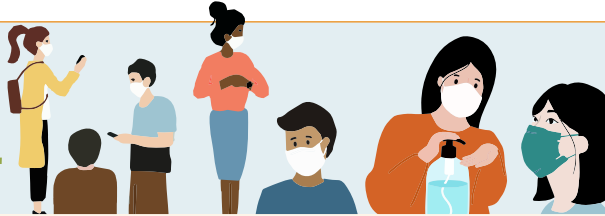
Training & Education Fund News



SEIU HEALTHCARE 1199NW MULTI-EMPLOYER TRAINING AND EDUCATION FUND

FALL/WINTER 20-21

Now More Than Ever...



As the COVID pandemic continues its relentless march across the global landscape, making headlines and altering lives, we collectively watch the news, cancel plans, struggle for balance, hold our breath. But we are exhausted. We long for normalcy. On the frontlines and at center stage, our members, essential healthcare workers, feel it most keenly.

At the Training Fund, we are here to support our members in this space. As a labor-management partnership, we continue to create life changing opportunities for our members through access to education and career pathways. While going back to school may not be an option for some of our members right now, we know the workforce demands of the healthcare industry continue to rise. Now more than ever, helping members plan for career advancement and navigating the steps necessary to get into those high-demand careers, are more important than ever.

In this newsletter, you'll see updates about how we're continuing to improve access and navigation services. We're proud to serve our members and hope that you're taking good care of yourselves and your loved ones this fall.



Navigators Are There for You

The Training Fund's Regional Education Navigators are the heart of our organization. They provide a variety of member services, from career coaching to education planning to help navigating the opportunities and services available to members. They also jump in with emotional support when needed.

Recently, one of our members was in crisis. She was panicking about an issue with her school funding being pulled because she hadn't yet declared a major. The navigator speaking to this member said, "She was driving and my goal was to calm her down. I told her to drive slowly and take deep breaths. I assured her I was there, the Training Fund team was there for her in her corner, fighting for her. Her funding issue could be resolved, and I would help her."

We're proud to be there for our members.

New Language Translation and Interpretive Services

The Training Fund has hired Effectiff Transglobal to provide interpretive services in more than 250 languages, including American Sign Language. This service will allow our members to utilize language translation services on phone and video calls with our education navigators.

Here's how it works: When you call the Training Fund, please let the staff know what language you want support in (like Amharic or Vietnamese) and they will get an interpreter on the line to answer your questions and assist you with accessing services. We are able to provide language interpreters (including American Sign Language) via phone and video as you connect with us for your Training Fund services and programs. You can also email us at members@healthcarefund.org to ask for services.

As a labor-management partnership, we are working closely with our partners to make sure we are meeting the needs of all of our members.



Translating phone and video in over 250 languages, including American Sign Language.

No Medical Assistant Left Behind



CONGRATULATIONS to our Medical Assistant apprentices, who all passed the National Medical Assistant Certification CCMA exam! These 18 apprentices started the program with the Health Care Apprenticeship Consortium (HCAC) and Kaiser Permanente of Washington in September 2019.

The apprentices worked hard to prepare for the three-hour national exam. Their motto was “No MA left behind”—they studied together and worked with the Training Fund’s navigators to schedule tutoring sessions. The apprentices’ efforts paid off when ALL of them passed the exam!

The apprentices are now completing their on-the-job learning & competency practices. After graduation, they’ll receive their Medical Assistant-Certified (MA-C) license from Washington State and start their full-time jobs with Kaiser Permanente.



Announcing the Virtual Healthcare Institute

In order to train essential healthcare workers to fill crucial gaps in the industry, the Training Fund has created and leads the Virtual healthcare Institute. The Institute recruits and trains healthcare workers using an online platform designed for professional technical education. Its programs use innovative technology for virtual training.

The healthcare sector has been facing a workforce shortage in many critical caregiver roles including nurses, medical assistants and certified nursing assistants. With the COVID-19 crisis, many healthcare organizations have struggled even more as they experienced a dramatic increase in patients and need for more staff.

The Institute is training acute care, ambulatory care, and home healthcare workers, using live virtual classrooms, online training, and virtual and simulated reality labs.

Learn more at VirtualHealthcareInstitute.org

Employee Spotlight



ANGELICA REVELES Angelica Reveles joined the Training Fund in June as a Regional Education Navigator for the Snohomish/Bellingham area. She has a Bachelor of Science in Healthcare Management/Administration and a Master of Science in Organizational Leadership. Angelica has 10 years of Higher Education Navigation as a Student Services Counselor and University Development Counselor. She relocated to Washington from Phoenix, Arizona, a year ago because she was

drawn in by the beautiful Seattle summers. Angelica has a passion for education and advocating for student development. She loves to help people plan and accomplish their dreams. In her spare time, Angelica loves to travel and explore different hiking trails and explore the Washington and Oregon coast.



Our union and employer partners

Supporting innovative training, education and career development for healthcare workers that maximizes their talents, proactively meets industry needs, and ensures high-quality patient care through a diverse and skilled healthcare workforce.

